

VOIP Deployment

Case Studies

Challenge

A well-known local home grown brand health care organization wants to replace existing PBX phone system to VOIP for all sites.

Due to high telecom costs, the management is looking at ways to reduce costs. The existing PBX system and ISDN setup is overall still maintaining well just that the quality of voice is not clear some times. And also they were getting expensive to maintain based on their usage.

Therefore, they approached MyNet Technologies to design a better and cost-savings solution to this problem.

Solution

The provision of VOIP solution was cheaper than customer existing service.

After deployment, all VOIP products are closely integrated, MyNet technologies were able to provision a Hosted/hybrid system which allows simple and free inter-site communications.

Incoming and outgoing calls for local and overseas offices are thru the internet via IPSEC VPN. Call waiting enabled. Got BLF features and others.

Results

Customers were happy and satisfied with quality of service, the existing numbers were ported and transferred to the new hosted service and the old PBX was discontinued.

Now customers able to make calls without incurring international telephone costs. Telecommunications is easier now as its faster in dialing and sound quality improves as well.

HIGHLIGHTS

Industry:

Health care

Location:

Singapore

Solution:

VOIP deployment

Results:

-Better quality of service

-Cost-savings