

Video Conferencing

Case Studies

Challenge

Well-known US MNC client rely on Video Conferencing for Business to seamlessly connect more than 1,500 employees worldwide. They have concerned with connecting to these three offices between US, India and Singapore among all their branches. Existing using a very complex communications platform with too many different solutions. Main issue also unreliable and poor audio and video graphics quality.

Therefore, they seeing for solution for better connection for the 3 different countries.

Solution

MyNet Technologies evaluated the client existing video conferencing platform with the client respective IT Manager for the three different countries. We even had mid-night meetings to discuss with the country IT managers due to the time difference.

In fact, we carried out many extensive tests before we evaluated on which is the right video conferencing solution for this client.

Without changing on existing setup, we resolved the problem by adding-on for the new set-up.

Results

Increased productivity by 40% with MyNet Technologies Video Conferencing solution when compared to previous platforms. The more the user testing and using our solution, they find the quality is getting clearer.

In terms of time and resources, staff deployment is now significantly more efficient than before. Across the company, the feedback from the employees is also very positive. There are no reports of disconnections, and client is super satisfied with the quality without spending much on expensive hardware or software systems.

HIGHLIGHTS

Industry:

Financial

Location:

Singapore

Solution:

Video Conferencing

Results:

-Better Audio quality

-Better Video quality